

# Fiesta Dental

9355 Bandera Rd. Ste. 106  
San Antonio, Texas 78250  
(210) 509-0300

## **No Confirmation, No Appointment:**

In order to provide the highest quality care to our patients, we have established a formal “**No Confirmation, No Appointment**” policy. This is intended to improve timely access to all patients.

We will call 1-2 days prior to your appointment to remind you of the date and time. If we leave a message asking you to call, please be sure to call us at 210-509-0300 to confirm. If we do not hear from you within 24 hour of your appointment, we will assume you will not be making your scheduled appointment and the appointment may be given to another patient in need.

## **Controlled Substance Prescription Policy:**

Prescriptions for medication will be given to you only during a scheduled visit. We cannot provide refills over the phone; instead we may ask that you schedule a limited exam appointment. Some patients do have a letter from their medical doctor and this will be accepted.

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Signature of responsible party

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Date